

BORGEOGNAZIA COVID-19 POLICY

Borgo Egnazia is working, daily, on standards and protocols, that meet not only the hygiene and safety guidelines, but go beyond, in order to guarantee the highest safety standards to our guests and people working with us. Here at Borgo we will always offer the quality of our authentic experiences.



AIR CONDITIONING

To avoid risks the spread of the virus through the air conditioning systems, we will double the sanitation frequency of the filters in the air-conditioners of common areas and rooms, which will be sanitized at each check-in.



DISPENSER

In each area of the hotel, dispensers will be available to customers and collaborators to dispense hand-sanitizing gel.



SAFETY MANAGER

A doctor will always be available and we have appointed a figure responsible for the constant control of the implementation of the procedures in terms of guests and staff safety. The staff will access the property from a dedicated entrance controlled by a thermoscanner for temperature detection.



ROOMS

We will intensify the sanitation procedures (with particular attention to the items frequently touched) and we will integrate air-conditioning sanitation with portable equipment, using hydrogen peroxide (nebulization of germ-killer).



SAFETY DEVICES

Safety devices such as masks, gloves and hand-sanitizing gel will be available to all guests and contact personnel. It is mandatory to wear face masks from 6 PM to 6 AM also outdoors where it is possible to create gatherings.



BORGOPROPERTY

The property has the advantage of being spread out on a wide area (16 hectares) which has always guaranteed guests maximum privacy and where it is easy to maintain distance.



TRAINING

All our staff is trained following the WHO directives so that they can safely perform the assigned tasks.



WELLBEING

The key word will be 'outdoors'. We will offer workshops and outdoor fitness classes for small groups (i.e yoga classes, fitness in our olive groves). Our wellbeing has always been focused on the territory and the space, and this year it will be even more.



COMMON AREAS

We will guarantee social distancing by reducing the occupancy level of our hotel (-30%).



RESTAURANTS

We will guarantee a distance of 6 feet among tables in all our restaurants (all outdoor) and reservation will be mandatory to be compliant with number restrictions.



OUTDOOR ACTIVITIES

All activities will be proposed following and complying with the social distancing requirements. The car hire and car and driver hire will be used exclusively by one family.



INDOOR ACTIVITIES

All activities will be limited in number, so as to guarantee safety distances.